

**GEORGE ELIOT MEDICAL CENTRE &
178 FOLESHILL ROAD, COVENTRY,
WEST MIDLANDS, CV1 4JH**

Website: www.dr Singh.org.uk

OPENING TIMES

Mon: 8.00 – 1.00 p.m. 2.00 p.m. to 6.30p.m.

Tue: 8.00 – 1.00 p.m. 2.00 p.m. to 6.30 p.m.

Wed: 8.00 – 1.00 p.m. 2.00 p.m. to 6.30 p.m.

Thu: 8.00 – 1.00p.m. Closed (lines covered
OHH Service 13.00-18.30 on call GP available)

Fri: 8.00 – 1.00 p.m. 2.00 p.m. to 6.30 p.m.

Sat: Closed

Sun: Closed

TELEPHONE NUMBERS

Emergencies, Visits and Out of Hours

024 76520183

NHS: 111 (OOH help line answer urgent medical problems)

**In Hours cover Thu 13.00-18.30 (On call GP for
emergencies)**

Appointments & Prescriptions

024 76520183

Enhanced Hours available Mon to Fri

6.30-8.00pm virtual (GP and Nurse)

Sat 9.00-5.00pm face to face (GP and Nurse)

Call Reception to book

024 76520183

**Please use NHS App for ordering repeat
prescriptions (Ask reception for help
register. Thursday open sessions with IT
Champion)**

PRACTICE STAFF

GP: Dr Manmohan Singh

Practice Manager: Maninder Heer

Medical Secretary and NSP: Manny Sihota

Reception: Natasha,

Reception and Practice Admin:

Shahnaz Begum

First Contact Physio Christopher Patterson

Steve Rea

Clinical Pharmacist Nasia Cali

Shakeel Rashid

Midwife: Colette French

Practice Nurse Bernadette Doherty

Leanne Prosser

Paramedic : Samatha Holmes

ANP: Rashidat Ajagbe

Pharmacy Tech Navdeep Dhadda

Social Prescriber: Emma Levy

Mental Health Team: Lauren Baker

Mandy Gibson

**We operate a no Smoking Policy at our premises. We have
zero tolerance policy to verbal abuse and violence. If a
patient is abusive or violent the Practice may consider
removal from Practice List.**

For further details on primary care medical services in the
area can be obtained from Coventry & Warwickshire ICB

PATIENT PARTICIPATION GROUP

This group meets regularly to feed back on services.

If you would be interested to take part, please ask at
reception for more information on the next Patient
Participation Group meeting.

GEORGE ELIOT MEDICAL CENTRE

**PRACTICE
LEAFLET**

**Information for
Patients**

The Freedom of Information Act gives you the right to
request information held by a public sector organisation.
Unless there's a good reason, the organisation must provide
the information within 20 working days.
Please contact Manny Sihota.
There may be a charge for access to this information.

Doctor

Dr M Singh *MBBS, MRCGP (GP)*

APPOINTMENTS

All appointments are timed, and can be made in person, online or by telephone. If you are unable to attend for your appointment please let us know so that we can offer this to another patient.

URGENT APPOINTMENTS

We will still have urgent appointments each day for the Doctor. We are providing same day appts for Frail, vulnerable patients, Carers and school children.

(Urgent appointments are not for repeat prescriptions, fitness for work certificates or signing forms).

HOW TO REGISTER AS A PATIENT

If you are new to the area and wish to register online (see George Eliot Website for link)

<https://gp-registration.nhs.uk/M86612/gpregistration/landing>

Or ask at our Reception.

Please bring with you 2 forms of ID. 1) Photo ID, 2) Utility bill dated last 3 months with name and address

HOME VISITS

Home visits should only be requested for those who are unable to come to the Surgery because of serious illness and infirmity. They should be requested before 09.30a.m. if at all possible.

Wherever possible, we prefer to see you at the Surgery; if you do not feel well enough to sit in the waiting room we can make alternative arrangements.

SERVICES

We provide a full range of General Medical Services including, GP Consultations, Nurse Consultations, NHS Health Check, Asthma Clinic, COPD clinics, Diabetes Clinic, Home Visits, Cervical Cytology Screening, Child Health Surveillance, Maternity Services, Vaccination and Immunisations, Dietitian Service, ECG, Lung Test, Medical Review, Alcohol and Drugs Advice, Travel advice and Immunisation, Wound management/ dressing/ suture removal and Counselling. Smoking Cessation and weight management. Medication Reviews and Minor surgery.

Online Services

You can contact us online for Admin requests and booking appts .

<https://florey accurx.com/p/m86612>

NHS App

PRESCRIPTIONS

All prescription requests are now required to have nominated pharmacy for collection.

You may order you repeat prescription by the following way:

By using NHS App

In person – please tear off your right-hand ordering slip and tick the medication you require.

Arrange for a local chemist to collect and deliver your prescription

CHAPERONES

All patients are entitled to have a chaperone present for any consultation. Please request this at the time of booking or speak to your GP.

OUT OF HOURS

If you have an urgent problem when the surgery is closed, please ring 111. Your call will be answered by the NHS service who cover out of hours. Please note that in such circumstances, your telephone conversation will be recorded. At anytime call our telephone line and follow instructions on answering machine.

Other numbers you can use in an emergency

NHS 111 (OOH)

West Midlands Ambulance (OOH): 01926 310310

Life Threatening: 999

NHS Choices — www.nhs.uk/

Walk In Centre: 0300 200 0060 (opt 1)

City of Coventry, Stoney Staton Road, Coventry, CV1 4FH

DISABLED ACCESS

We have full access to all consulting and treatment rooms and toilets. There is a portable induction loop available for people with hearing problems and a wheel chair if you require – ask reception please

TEACHING & RESEARCH

We would value your co-operation with both of these, but we understand if you do not want to be involved.

DATA PROTECTION

All information held about patients is completely confidential. The Practice is registered under the Data Protection Act 1984. This Act protects data held on the computer system.

OTHER LEAFLETS

You will find a wide variety of Practice leaflets, which will inform you of all the services that we provide for our patients. These include a Patient Charter leaflet and Comments and Complaints leaflets.

COMPLAINTS & COMMENTS

If you have any comments, suggestions, or complaints about the services we offer, we would like to know. Please ask at the reception desk and contact M Heer PM.

maninderheer@nhs.net

You may also wish to contact PALS.

BECOMING A PATIENT RIGHTS & RESPOSIBILTIES

To be able to register and receive treatment regardless of your age, sex or sexuality, ethnic origin, religious beliefs, you live within the Practice boundaries and qualify for NHS treatment. This means:

You will be seen within 48 hours for conditions that the Doctor agrees are urgent

To have your medical records treated confidentially.

To have your long-term medication and treatment reviewed at regular intervals, and explained to you.

To be informed in advance of any appointment changes

To treat all members of staff, fellow patients and the Practice with courtesy and respect.

To keep any booked appointments. Please inform us if you wish to cancel an appointment or will be late.

To ensure that the Practice has your up-to-date contact details whenever they change, including any ex-directory phone numbers.

To be patient if appointments overrun.



**Patient Advice & Liaison Services
(PALS) Freephone 0800 0304563**

07/10/2025

